# Romblon State University Quality Manual





### ROMBLON STATE UNIVERSITY



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#### **QUALITY MANUAL**

#### 1.0 DISTRIBUTION LIST

The Romblon State University administration shall ensure wide dissemination of this Quality Manual. Thus, it shall be distributed to the different units of the university in the main campus and its satellite campuses as follows:

Unit/College	Designation	Name
Office of the President	SUC President II	Dr. Arnulfo F. De Luna
Office of the Board	Board Secretary	John F. Rufon
Secretary		
Presidential Assistant for	Director	Edgardo F. Fadallan
Production, IGPs and		
Special Projects		
Presidential Assistant for	Director	Dr. Erly M. Molo
Tablas Campuses		
Planning and Development	Director	Dr. Reynaldo P. Ramos
Office & Head, Intellectual		
Property Unit		
Office of Gender and	Director	Maria Charmaine R. Gaa
Development		
Office of Faculty and Staff	Director	Alfredo J. Fronda, Jr.
Development		
Research, Extension and	Vice President for Research	Dr. Arthur R. Ylagan
Training Office		
Office of Research	Director	Dr. Borromeo B. Motin
Office of Training	Director	Dr. Julio Romeo T. Chavez
Office of Extension	Director	Juniel G. Lucidos
Office of Applied Research	Director	Dr. Eddie G. Fetalvero
Office of the Vice President	Vice President for	Dr. Elvin F. Gaac
for Academic Affairs	Academic Affairs	
Office of Business Affairs	Director	Ronillo F. Foja
Office of Admission,	Director	Dr. Marife M. Garcia
Faculty Evaluation and		
Accreditation		
Student Affairs Office	Director	Ester L. Forlales
Office of the National	OIC Director	Dr. Orfelina Manzo
Services Training Program		
Office of Alumni Affairs	Director	Alwin F. Maulion
Office of Sports, Physical	Director	Daniel M. Fabello
Education and Recreation		
Office of Social and	Director	Mary Jane R. Arboleda
Cultural Affairs		
Office of Physical Planning,	OIC-Director	Jerome Adolfo F. Fajarito

Auxiliary and Plant Services		
Office of Guidance and	Head	Hedy F. Fontamillas
Placement Services	Tread	Tiedy 1. 1 ontainings
Office of Dental and	Head	Grace F. Firmalo
Medical Services	Tread	Grace 1. 1 minute
Office of the Library	Head	Imelda R. Bantola
Institute of the Graduate	Dean	Dr. Efren B. Largueza
Studies Studies	Beuir	Dr. Erren B. Eurgueza
College of Agriculture,	Dean	Edgar V. Andalecio
Fishery and Forestry	Deun	Zagar V. I maareere
College of Arts and	Dean	Dr. Mario A. Fetalver, Jr.
Sciences	Bean	
College of Business and	Dean	Dr. Emelyn F. Montoya
Accountancy	Beuir	Di. Emeryn i i wionto yu
College of Education	Dean	Dr. Emelyn R. Villanueva
College of Engineering and	Dean	Engr. Orley G. Fadriquel
Technology	Doun	Engi. Oney G. I durique
Institute of Information	Director	Engr. Julie F. Fallaria
Technology	Birector	Eligi. Julio I : I uliuliu
Institute of Criminal Justice	OIC-Director	Isiah Rowinn B. Rojero
Education	Ole Bheetor	isian Rowini B. Rojero
Science High School	OIC-Director	Arnel F. Dela Austria
RSU San Andres Campus	Campus Director	Dr. Zenaida M. Manzano
School of Agro- Forestry,	Campus Director	Dr. Samuel M. Frogosa
Calatrava Campus	Campas Brector	Di. Samaer W. 110gosa
School of Fisheries and	Campus Director	Dr. Beatriz M. Cabadonga
Technology, San Agustin	Campas Brector	Di. Beatiz ivi. Cacaconga
Campus		
School Fisheries and	Campus Director	Danilo M. Minon
Technology, Sta. Maria		Dumo III. IVIIIIOII
Campus		
School of Inland Fisheries,	Campus Director	Rey P. Rasgo
Sta. Fe & San Jose		110 y 11 11 mage
Campuses		
School of Arts, Sciences	Campus Director	Cresenciana M. De Luna
and Technology, Romblon		
Campus		
School of Agriculture &	Campus Director	Dr. Carmelinda M. Juanzo
Environmental Sciences,	1	
Cajidiocan Campus		
School of Industrial	Campus Director	Dr. Emelia B. Ramos
Technology, San Fernando	1	
Campus		
Office of Finance,	Vice President	Lou V. Foja
Administration and Support		
Services		
	1	1

Cashiering Office	Head	Lucille N. Lopez
Records Management	Head	Reno U. Solidum
Supply and Property	Head	Delia R. Gabo
Management		
Human Resource and	Head	Noemi B. Faminialan
Development Office		
Accounting Office	Head	Cynthia R. Laynesa
Civil Security Services	Head	Matt B. Faminialan

#### 2.0 SCOPE OF QUALITY MANUAL

This quality manual support the aim of the university to provide quality education in the MIMAROPA Region, the academic services units shall continually find ways to improve the quality of its management system. It shall do so by conducting periodic management reviews and planning sessions based on customer feedback; result of accreditation; compliance to statutory, regulatory, and other requirements, preventive, corrective, and follow up actions and needed resources of the university.

The quality management system established by Romblon State University known as "RSU" as per ISO 9001:2008 requirements is applicable to all functions of the university including:

- The determination of the educational and other requirements of its clientele;
- Design and development of curriculum and syllabus;
- Promotion of curricular programs;
- Admission and registration of students;
- Delivery of instruction, research and extension;
- Student evaluation, assessment and graduation from the College of Agriculture, Fishery and Forestry, College of Business and Accountancy, College of Arts and Sciences, College of Education, College of Engineering and Technology, Institute of Information and Technology, Institute of Criminal Justice Education, Institute of Graduate Studies, San Andres Campus, School of Agro-Forestry in Calatrava Campus, School of Fisheries and Technology in San Agustin and Sta. Maria Campus, School of Inland Fisheries in Sta. Fe and San Jose Campus, School of Arts, Sciences and Technology in Romblon Campus, School of Agriculture and Environmental Sciences in Cajidiocan Campus and School of Industrial Technology in San Fernando Campus; and accreditation of programs.

#### 3.0 OBJECTIVE OF THE QUALITY MANUAL

This quality manual serves as a guide and reference for all employees of the University. It provides common understanding of the various institutional policies and procedures in the effective implementation of the quality management system. Specifically, the quality objectives is to meet quality policy; customers feedback are documented, analyzed and acted on; preventive, corrective and follow-up actions are met regularly; needed resources are addressed and requested with justification; to meet clientele requirements for products and services and to improve quality system and performance by ensuring the requirements indicated in the Manual Regulations for Higher Education Institution are met.

#### 4.0 PROFILE OF ROMBLON STATE UNIVERSITY

Romblon State University (RSU) began with the founding of Odiongan Farm School (OFS) founded by John C. Early on 1915. The Odiongan Farm School was converted into Odiongan Rural High School (ORHS) offering complete Secondary Course headed by a Principal but under the supervision of Schools Division Superintendent on 1947.

On December 1, 1956, the Odiongan Rural High School was converted under RA No. 1391 into a Secondary Curriculum and was named Odiongan National Agricultural School (ONAS). ONAS remained as a regional school but the name was changed to Romblon National Agricultural School (RONAS) by virtue of General Appropriations Act of 1958.

On July 1, 1965, RONAS was converted into the Romblon National Agricultural College under Republic Act No. 4286. The name RONAC was incidentally shortened to the Romblon Agricultural College (RAC).

On May 18, 1983, the Romblon Agricultural College was converted into Romblon State College (RSC) by the late President, His Excellency Ferdinand E. Marcos through Batas Pambansa Blg. 393; and its was inaugurated on September 30, 1983, wherein it was fully operated as a State College under its own budget on 1985.

On January 12, 2001, the former Romblon College of Fisheries and Forestry (RCFF) created under Batas Pambansa Blg. 553 was fully integrated to Romblon College-Odiongan Romblon by virtue of BOT Resolution No. 3, series of 2001, and name RSC Tablas Branch through joint resolution of the Administrative and Academic council in conformity with IGI-CSI issued under Memo Order No. 27, series of 2000.

On February 28, 2001, the former Sibuyan Polytechnic College (SPC) which was created by virtue of Batas Pambansa Blg. 614 was fully integrated to Romblon State College through BOT Resolution No. 11, series of 2001 and it was named and renamed RSC-Sibuyan Campus and RSC-Sibuyan Branch respectively.

The past and present President of the Romblon State University are as follows:

Prof. Victorino L. Aguila
Dr. Ricardo A. Wagan
Dr. Idelia Formilleza
Dr. Jester S. Sespene
Dr. Arnullfo F. De Luna

- June 3, 1987-January 13, 1999
- February 15, 1999-October 29, 2001
- October 30, 2001-October 30, 2005
- October 30, 2005-November 30, 2011
- April 12, 2012-present

On October 14, 2009, the Romblon State College was converted into Romblon State University (RSU) by Her Excellency, President Gloria Macapagal Arroyo through Republic Act 9721. THE Romblon State University was inaugurated on November 28, 2009.

#### 4.1 Vision Statement

Romblon State University as a premier institution of higher education in the MIMAROPA Region for a globally competitive Province of Romblon.

#### **4.2 Mission Statement**

The University is committed to provide advanced education, higher technological/professional instruction and training in agriculture and fishery, forestry, science and technology, education, arts and sciences, and other relevant fields of study. It shall undertake research and extension services, and provide progressive leadership in its areas of specialization.

#### 4.3 Core Values

Within the context of its vision and mission, Romblon State University commits itself to the values of **SINCERITY** that upholds with dedication and commitment the performance of responsibilities of its faculty and staff in pursuing its mission as higher learning institution; **NOBILITY in** which faculty and staff performs their responsibilities with the highest decency and dignity guided by the vision and mission of the Institution; and **INTEGRITY** that RSU maintains the highest standard of morality among its faculty and staff in the performance of their duties and responsibilities.

#### **4.4 Quality Policy**

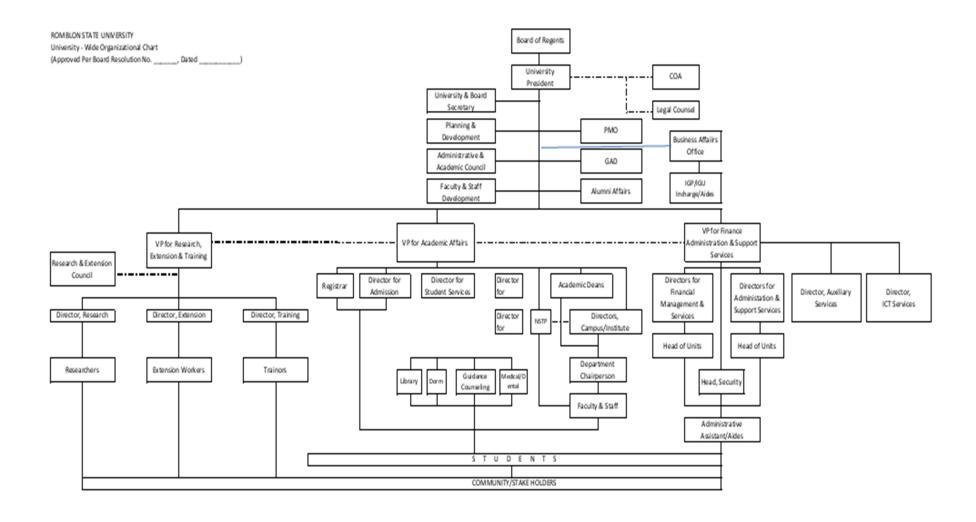
In support of the aim of the university to provide quality education in the MIMAROPA Region, the academic services units shall continually find ways to improve the quality of its management system ensuring the implementation of the quadratic functions such as instruction, research, extension and

production. It shall do so by establishing and maintaining a quality manual, conducting periodic management reviews and planning sessions based on customer feedback; compliance to statutory and regulatory requirements; preventive, corrective and follow-up actions and needed resources.

#### 4.5 Organizational Chart

The Organizational Chart of the Romblon State University was approved per BOR Resolution No. 47 series of 2014.

#### **Organizational Chart of Romblon State University**



#### 4.6 Appointment Letter

#### Appointment of Quality Management Representative (QMR)

I hereby appoint DR. ELVIN F. GAAC to be the Quality Management Representative effective April 12, 2015 with the following responsibilities and authorities in addition to his functions as Vice President for Academic Affairs:

- a) ensures that quality management are established, implemented and maintained in accordance with the ISO 9001:2008 international standards;
- b) reports on the performance of the quality management system to the management for review and as s basis for improvement of the system;
- c) ensures the promotion of awareness of customer requirements throughout the university;
- d) acts as a liaison with external parties on matters relating to quality management system; and
- e) shall manage the audit program as per ISO 9001:2011

This appointment is without additional compensation and shall be in effect for one year unless earlier revoked.

(Sgd.)

**DR. ARNULFO F. DE LUNA** SUC President II

#### 5.0 BUSINESS PROCESS FLOW

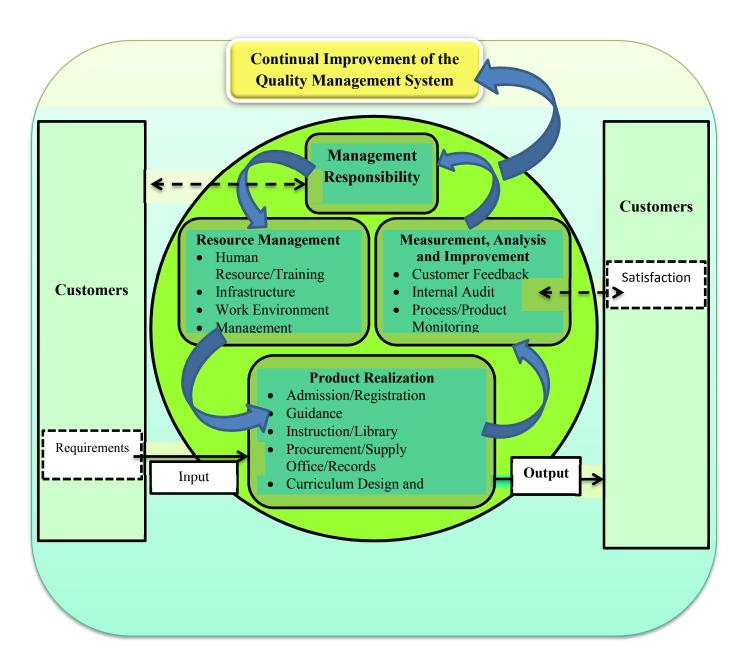


Figure 1. Model of Process-Based Quality Management System

#### 6.0 QUALITY MANAGEMENT SYSTEM

#### **6.1 General Requirements**

Romblon state University has established, documented, implemented and is maintaining a quality management system in accordance with the international standards (ISO 9001:2008) as a means of ensuring the products and services given to the present and future clientele is in conformity with the specified standards.

Through the quality manual, procedure manual, international standards, work instructions, statutory and regulatory requirements such as but not limited to Commission on Higher Education (CHED), CHED Memorandum Orders (CMOs), all processes and their sequences of interactions are determined, including the criteria and control procedures to ensure the effectiveness.

Management review and internal quality audit are conducted to monitor and measure the effectiveness of the quality management system. Results of monitoring and measurements are analyzed so that necessary actions are implemented and the needed resources are provided for continual improvement.

The Romblon State University does not outsource any processes needed for its Management Quality System (QMS). All processes and activities are being done within and by the university.

#### **6.2 Documentation Requirements**

#### 6.2.1 General

RSU ensures that its quality management system has a documented quality policy posted in appropriate locations, a quality manual, quality objectives/Key Result Areas (KRAs), documented procedures and records in conformity with the international standards and the organizational process.

The documentation structure follows:

Level 1 – Quality Manual, Quality Policy and Quality Objectives

Level 2 – Operations Manual

Level 3 – Work instructions, standards, applicable statutory

and regulatory requirements, policies, supporting reference, documents and records,

#### 6.2.2 Quality Manual

RSU developed a quality manual that describes the scope of the quality management system of the university, describe the contents of the processes, their interactions and references of the documented procedures and the quality manual does not consists any exclusion.

Refer to all context of this manual.

#### **6.2.3** Control of Documents

RSU established and maintains documented procedure which ensures the necessary control on the approval, issuance, review, update, and re-approval of documents, identification of the changes made and the current revision status, availability of the documents at point of use, legibility, identification and control of external and obsolete documents.

Refer to Documents from RSU Forms and Materials (Section 13)

#### 6.2.4 Control of Records

RSU has established and maintains documented procedures which necessarily control the identification, storage, protection, retrieval, legibility, retention time and disposition of records.

Refer to Documents for RSU Forms and Materials (Section 13)

#### 7.0 MANAGEMENT RESPONSIBILITY

#### 7.1 Management Commitment

The Romblon State University commits itself to the implementation and effectiveness of quality management system through the established quality policy, quality objectives, internal quality audits, management review meetings, strategic planning, accreditation of programs, and disseminating to all members of the organization the significant of meeting student/customer as well as statutory and regulatory requirements.

#### 7.2 Customer Focus

Top management of the university ensures that customer satisfaction is systematically monitored as a measure of performance in determining and meeting the customer requirements through documented curriculum with well-defined learning outcomes and admission requirements.

#### 7.3 Quality Policy

Top management of Romblon State University ensures that the quality policy serves as a framework to set the quality objectives appropriate to the purpose of the organization. This is being reviewed regularly to determine the effectiveness and suitability of the quality management system in the organization and it is communicated to all levels and functions for awareness and understanding. This is also posted at the appropriate locations in the organization for proper implementation, commitment and continual improvement.

Refer to Section 4.4 Quality Policy

#### 7.4 Planning

#### 7.4.1 Quality Objectives

RSU ensures that quality objectives are established at relevant functions and levels within the organization for the effective implementation of quality policy to satisfy customer requirements for products and services and for the continual improvement on the effectiveness of the quality management system and performance. The quality objectives are specific, measurable, attainable, relevant and time-bound and it shall be reviewed and updated yearly to be consistent with the quality policy.

#### 7.4.2 Quality Management System Planning

Top management of RSU carries out the quality management system planning as well as quality objectives and maintaining the integrity of the quality management system when changes to the quality management system are planned and implemented. This is done through operational and financial plans, project proposals, documented procedures, and work instructions.

#### 7.5 Responsibility, Authority and Communication

#### 7.5.1 Responsibility and authority

Top management of RSU ensures that interrelation of all offices and personnel who manage work affecting over-all quality is identified in the Organizational Chart shown in Section 4.5 of this manual. Top management also ensures that responsibilities and authorities of personnel involved in the quality management system processes are defined in the job descriptions, accepted by employees and communicated within the organization.

#### 7.5.2 Management Representative

RSU has appointed a Quality Management Representative (QMR) whose main responsibility and authority is described in the QMR designation letter shown in Section 4.6 of this manual.

#### 7.5.3 Internal communication

RSU has established appropriate and adequate communication processes such as but not limited to regular meetings with different departments/units/campuses in the organization, awareness, trainings/seminars, memoranda, e-mails, inter-office memos, circulars, information boards, etc. to ensure the effectiveness of the quality management system.

#### 7.6 Management Review

#### 7.6.1 General

RSU conducted management review at least once a year preferably after Internal Quality Audit, and as the need arises, to discuss and assess problems encountered and opportunities for improvement to ensure the continuing suitability, adequacy and effectiveness of the organization's quality management system.

Records from management reviews shall be maintained as stated in Section 6.2.4 of this manual

#### 7.6.2 Review Input

Input to the management reviews consists of information and data related to quality performance of Romblon State University. The minimum agenda of the management review are as follows but not limited to: results of audits, customer feedback, process performance and product conformity, status of preventive and corrective actions, follow-up actions from previous management review, changes that could affect the quality management system and recommendations for improvement.

#### 7.6.3 Review Output

As a result of the management review, decisions and actions are made from the top management in relation to the resources needed, improvement of the effectiveness of the quality management system and its processes and improvement of product related to customer requirements.

#### 8.0 RESOURCE MANAGEMENT

#### 8.1 Provision of Resources

To ensure that quality management system is implemented, maintained and improved to enhance customer satisfaction by meeting customer requirements, an annual planning and budgeting activity is convened by the Management Planning Committee and all levels of the organization for the determination of the priority programs, projects and activities and provision of necessary resources to support this objective.

#### 8.2 Human Resources

#### 8.2.1 General

RSU ensures that personnel performing work affecting conformity to product requirements are competent in their assigned task on the basis of appropriate education, training, skills and experience and are hired based on the necessary qualifications stated in the statutory and regulatory requirements from the Civil Service Commission (CSC).

Refer to RSU hiring process, and all CSC issuances pertaining to employee selection and hiring.

#### 8.2.2 Competence, Awareness and Training

RSU determines the necessary competence for personnel performing work affecting conformity to product requirements through experience, skills, training and education.

Training is provided to familiarize personnel with relevant requirements and competency pertaining to their job functions. It is evaluated through a training effectiveness survey conducted by the Human Resource Management Services (HRMS).

Regular meetings are conducted in different departments to enhance awareness and importance of training activities to improve achievement of the university's set quality objectives and goals.

All appropriate records are filed and maintained in accordance to control of documents and records, as provided under Section 6.2.3 and 6.2.4 Control of Documents and Records of this manual.

#### 8.3 Infrastructure

RSU determines, provides and maintains the infrastructure needed to achieve conformity to product requirements through its preventive maintenance plans and checklists for buildings, working spaces, classrooms, laboratories, workshops, libraries, green areas, water, electricity, lavatories, health services, farm equipments, equipments used for teaching-learning process, transport, internet services, telecommunication and other associated utilities.

Refer to preventive and corrective maintenance records.

#### 8.4 Work environment

RSU defines and manages the work environment through instructions for safety rules and guidance, the use of personal protective equipment, preventive maintenance plans and checklists in relation to lighting, hygiene, sanitation, environmental conditions for learning such as temperature, humidity, noise, pollution, ventilation and ergonomics to achieve conformity to product requirements.

Refer to all associated documents and records.

#### 9.0 PRODUCT REALIZATION

#### 9.1 Planning of Product Realization

RSU plans and develops all the processes needed for the realization of product or services such as, but not limited to the established quality objectives and requirements for the product; needed processes, documents, and resources; required verification, validation, monitoring, measurement, inspection, test activities, and criteria for product or service acceptance; and records needed to provide evidence that requirement are met.

Refer to all related documents and records which are maintained as per control of documents and records procedure.

#### 9.2 Customer-Related Processes

#### 9.2.1 Determination of Requirements Related to the Product

For customer related process, the RSU determine the requirement specified by the customer, product requirements necessary for intended implementation, delivery and post-delivery of activities, applicable statutory and regulatory requirements, and additional requirements considered necessary by the organization.

#### 9.2.2 Review of Requirements Related to the Product

RSU review the requirements related to the product or service given to customer prior to the implementation and commitment of the organization to supply the product or service to customer to ensure that service requirements are defined, different and conflicting requirements are resolved, and defined requirements can be met by the organization.

Records of the results of the review and corresponding actions shall be maintained. The customer requirements shall be confirmed by the organization before acceptance especially when the customer provides no documented statement of requirement. Amend documents to reflect any change in service requirements. Update information on service or product including status of

customer feedback and complaints shall be communicated to concerned personnel and to the customer.

#### 9.2.3 Customer Communication

RSU determines and implement effective arrangements for communicating with customers in relation to product information; enquiries, contacts or order handling, including amendments; and customer feedback, and complaints through phone, verbal or official written communication, meetings, newsletters, announcements and others.

Refer to related documents and records.

#### 9.3 Design and Development

RSU plans and controls the design and development of product it provides to the students and other stakeholders along instruction, research, extension, production, and administration by determining the relevant stages, setting appropriate review, verification and validation, and clearly identifying and communicating authorities, responsibilities, and interfaces. The planning output shall be updated as the design and development progresses. Inputs relating to product requirements are determined and records are maintained.

Conduct and maintain records for views on meeting requirements, identifying problems and proposing actions. The changes are reviewed, verified and validated as appropriate and approved before implementation. Verification and validation of design and development whether outputs are aligned with the inputs shall be done to meet the specified application requirements for design and development, provide appropriate information for purchasing, production and service provision, and specify the characteristics of the product that are essential for intended use.

#### 9.4 Purchasing

#### 9.4.1 Purchasing Process

RSU ensures that all purchased products and services to be purchased are described on the purchase requisitions, performance or delivery contracts and purchase/sales orders, in conformity with the requirements of the Procurement Act or RA 9184 and as per approved purchase requisition and purchase order.

Supplier selection procedures as described in RA 9184 shall be followed. Criteria for selection, evaluation and re-evaluation of suppliers are established and the records of results of evaluation are properly maintained. The adequacy of purchased requirements is ensured by the Supply Office prior to communication with the suppliers.

#### 9.4.2 Purchasing Information

RSU ensures that all products and services to be acquired are described on the purchase requisitions, performance or delivery contracts and purchase/sales orders. Prior to communication with the suppliers, the adequacy of purchase requirements is ensured by the Procurement Office.

#### 9.4.3 Verification of Purchased Products

RSU has established and implemented inspection activities to ensure that product purchased are in accordance to the requirements specified in the purchase request/order.

#### 9.5 Product and Service Provision

#### 9.5.1 Control of Production and Service Provision

Service provision are planned and carried-out through the work instructions, documented procedures, service contracts, maintenance plans and inspection plans.

Refer to all applicable documented procedures, work instructions and records.

#### 9.5.2 Validation of Processes for Production and Service Provision

RSU validates processes for production and service provision to check whether the processes have achieved planned results.

In case educational service cannot be carried out such as administration of enrolment and assessment, record management and educational programs, the organization

established defined criteria for review and approval of the processes, equipment and qualification of personnel and specific methods and procedures.

Refer to all associated documents and records.

#### 9.5.3 Identification and Traceability

RSU ensures that products and services provided to students and other stakeholders are identified and traceable as per issuance of material/supply/property identification, receipts, student identification, courses, schedules, academic units, laboratory equipment, and research contracts as applicable.

Refer to all mentioned applicable documents and records.

#### 9.5.4 Customer Property

RSU protects, identifies, verifies and safeguard customer property under its control. In case customer property is lost, damage or found unsuitable for use, the customer is informed and records are maintained.

Customer properties are as follows but not limited to certificates, diplomas, Transcript of Records, personal ID, birth certificate, intellectual property agreements, medical examinations, students' certificates, examinations, tests or paperworks, final works, prototypes developed, applications, and records of registration.

#### 9.5.5 Preservation of Product

RSU preserves the product during internal processing and delivery to maintain conformity to requirements. The university ensures the proper identification, handling, packaging, storage, and protection of products apply to academic documents such as syllabus, curricula, printed or electronic materials, chemicals and raw materials for laboratories, video tapes, compact disks, books, computer programs and equipment, office supplies and other materials, other supplies and equipment.

Refer to RSU Docs. Handling, Storage and Protection of Supplies, Materials and Equipment

#### 9.6 Control of Monitoring and Measuring Equipment

RSU has determined the necessary monitoring and measurement to be undertaken for calibration of equipment. These are equipment used in the laboratories and medical clinics as applicable. These equipments are sent for outside calibration of a third party calibrating body at defined intervals, to be adjusted or re-adjusted as necessary, identify the calibration status, safeguard from adjustments that would invalidate the measurement result, and to protect from damage and deterioration during handling, maintenance and storage.

Refer to all calibration records

#### 10.0 MEASUREMENT, ANALYSIS AND IMPROVEMENT

#### 10.1 General

RSU plans and implements monitoring, measurement, analysis and improvement processes needed to demonstrate conformity of product to satisfy customer requirements as a result of the evaluation of objectives against actual performance, progress reports, customer satisfaction surveys, internal quality audits and inputs. This is done to ensure conformity and continually improve the effectiveness of the quality management system.

#### **10.2** Monitoring and Measurement

#### 10.2.1 Customer Satisfaction

RSU monitors information relating to customer satisfaction whether the organization met the customer requirements through the customer satisfaction survey/analysis conducted in the whole university. Results of these surveys are analyzed for continual improvement of processes.

Refer to customer satisfaction survey/analysis.

#### 10.2.2 Internal Quality Audit

RSU conducts internal quality audits at planned intervals to determine whether the quality management system is effectively implemented and maintained in accordance to planned arrangements and the requirements of the International Standard.

#### **10.2.3 Monitoring and Measurement of Processes**

Processes are monitored and measured as per Quality Objectives, targets, goals against actual performance. These reported to the Quality Management Representative and are discussed in regular scheduled meetings. Quality management systems are measured through internal quality audits conducted for at least two times a year.

All non-conformances found as a result of the audit shall be subjected to corrective and preventive actions to ensure conformity of product and service.

Refer to performance monitoring of the Quality Objectives/KRA.

#### 10.2.4 Monitoring and Measurement of Product

RSU monitors and measures the product/service to ensure that product and service requirements are met. Results of these evaluations are documented to demonstrate that the educational products maintained and achieved the planned objectives.

Refer to applicable documents and records.

#### 10.3 Control of Non-Conforming Product

RSU has established and identified a documented procedure to ensure the control of nonconformities of product and service to prevent its unintended use or delivery.

RSU deals with nonconforming products and services by taking action to eliminate the detected conformity and taking action appropriate to the effects of the nonconformity when nonconforming product and service is detected.

When nonconforming product or service is corrected it is subjected to verification to demonstrate conformity to the requirements. Records of the nature of nonconformity and any subsequent actions taken are maintained.

#### 10.4 Analysis of Data

Analysis of appropriate data is done to demonstrate the suitability and effectiveness of the quality management system for continual improvement. This includes all necessary results of monitoring and measurements such as internal quality audits, process performance, customer complaints, and service conformities including customer satisfaction.

The analysis of data provides information relating to customer satisfaction; conformity to product requirements; characteristics and trends of processes and products including opportunities for preventive action; and suppliers.

Refer to RSU applicable records.

#### 10.5 Improvement

#### 10.5.1 Continual Improvement

RSU will continue to improve the effectiveness of its quality management system through management review meetings, regular monitoring of the quality objectives, internal quality audits, customer feedbacks, analysis of data, and corrective and preventive actions.

#### 10.5.2 Corrective Action

RSU takes appropriate corrective action to eliminate the causes of nonconformities in order to prevent recurrence. Documented procedure are established to define requirements to review and determined nonconformities; evaluates, determine and implement the action needed to ensure that nonconformities do not recur; records the results of action taken and review the effectiveness of the corrective action taken.

#### **10.5.3** Preventive Action

RSU implemented corrective action to eliminate the causes of potential nonconformities in order to prevent their occurrence. Documented procedure are established to define requirements for potential nonconformities and their causes, evaluates the action needed to prevent occurrence of nonconformities, determined and implemented the action needed, records the results of action taken, and review the effectiveness of the preventive action taken.

#### 11.0 EFFECTIVITY

The Quality Manual shall take effect immediately upon approval of the Board of Regents.

#### 12.0 REFERENCES

ISO 9001:2008 International Standardization of Organization (Quality Management Systems Requirements)

ISO 19011: 2011 Guidelines for Auditing Management System

All documents and records as per Document Master List

#### 13.0 FORMS AND MATERIALS

# FORMS AND MATERIALS

#### **GUIDANCE AND PLACEMENT SERVICES FORMS**





## ROMBLON STATE UNIVERSITY Guidance and Placement Services

Guidance and Placement Services Odiongan, Romblon					
	CALL SLIP				
Name:		Date:			
Course/Major/Yr. Lev	el:	Contact No.:			
Purpose:					
Appointment Schedul	☐ Interview ☐ Counseling ☐ Testing ☐ Orientation ☐ Complaint ☐ Follow up ☐ Others ☐:  Date:				
	Time: Place:				
		<del></del>			
		Counselor' Signature			





#### ROMBLON STATE UNIVERSITY Guidance and Placement Services

Odiongan, Romblon

#### REFERRAL FORM

Name: Course/Major/Yr Age:	Sex:	Contact No.:
Reason for Refer	ral:	
0	Intake Interview  — New Studer  — Returnee  — Transferee  — Shifter	
0	Gui dance and Counse Personal Academic Career School	eling
	Issuance of Documen Gate Pass	t
Other Reasons (P	l ease specify:	
Referred by:		
Name	_	Designation
Action Taken by 0 (To be filled out b		
_ _ _	Counseled Forfollowup counsel	ling
Date of Appointn Referred to:	nent:	Time:
Remarks:		
		Gui dance Counselor's Signature

#### **EVALUATION OF ACTIVITY**

Activity:	Date:
Participants:	Venue:
DIPECTIONS: Chack the appropriate column	

Scale: 5- Excellent 4- Very Good	3- Good	2- Fair	1-Poor	•	
Criteria	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
I.Speaker					
<ol> <li>The message was relevant.</li> </ol>					
2.The speaker spoke clealy.					
3.The speaker was enthusiastic.					
4.The speaker established rapport w/					
audience.					
5.The speaker showed mastery of the					
topic.					
<pre>II.Preparation/Conduct</pre>					
1.Materials/Equipment were available					
and ready.					
<ol><li>Coordinators were on time.</li></ol>					
3.Program started/ended on time.					
4.Coordinators were helpful.					
5.Topics were given enough time to					
delivery.					
III.Venue					
1. The venue was accessible.					
2. The venue provided enough space					
for activities.					
3. Seats were comfortable.					
4.Lighting was adequate. 5.Sound was modulated.					
IV. Food					
1.Food was served on time.					
2.Food was nutritious.					
3.Food and drinks matched.					
4.Food was available for all					
participants.					
5. Food was served in presentable					
containers/utensils.					
Total					

#### BOARDING HOUSE SURVEY

Add	ne of Boarding House: _ dress: of Occupants:					
Rat	ing Scale:					
1-N	Needs Improvement 2-S	atisf	actory	3-Very	Satisfac	tory
	Areas	1	2	3		Descriptive Rating
	Rental Rate					
	House Rules (Curfew					
	Hours)					
	Environment					
	Privacy					
	Kitchen Area					
	Study Room/ Area					
	Receiving/ Visitor's					
	Room/Area					
	Cleanliness and					
	Orderliness					
	Accessibility to					
	Transportation					
	Comfort Room	1				

Ratad	hv.			





G./Gng May-ari/Tagapangasiwa
G./Bb:
Masayang pagbati.
Kami po na mga namumuno sa Guidance Office at Clinic ng Romblon State University ay nais na dalawin ang inyong bahay tuluyan sa ika ng, upang aming malaman ang tunay na kalagayan n gaming mga estudyante na pansamantalang naninirahan sa inyo. Aming mithiin na tulungan sila sa pamamagiatn ng pagsisiguro ng kanilang maayos na tirahan at ng sila ay makapagaral nang mabuti at mapayapa.
Maraming salamat po.
Sumasainyo,
Namumuno, Guidance Office
Namumuno, Medical and Dental Services





# ROMBLON STATE UNIVERSITY GUIDANCE AND PLACEMENT SERVICES Odiongan, Romblon

Mr./Ms	-
Operator/Manager	
	-
Sir/Ma'am:	
order to determine the true are temporarily residing in	Boarding House on in living condition of our students who your place. This is done so we could that they have security and peace of in their studies.
Thank you for your cooperati	on.
Yours truly,	
Head, Guidance and Placement	Services
Head Medical and Dental Ser	rvices

#### RSU CAREER SURVEY

Name:
Gender (M) (F)
School:
Address:
Junior High School
Address
Senior High School
Address
Strand
Will you be studying at RSU? YES NO
If your answer is VES please shock your profeshed source hel
If your answer is YES, please check your preferred course bel
a. College of Education
Bachelor of Science in Secondary Education
Major:
English Filipino Math
Science MAPEH TLE
Bachelor in Elementary Education
b. College of Engineering and Technology
Bachelor of Science in Civil Engineering
Bachelor of Science in Mechanical Engineering
Bachelor of Science in Electrical Engineering
Bachelor of Science in Agricultural Engineering
c. College of Business and Accountancy
Bachelor of Science in Hotel and Restaurant Mgt.
Bachelor of Science in Accountancy
Bachelor of Science in Business Administration
Major:
Financial Management
Business Management
d. College of Arts and Science
Bachelor of Arts in Political Science
Bachelor of Arts in Public Administration
Bachelor of Arts in English
Bachelor of Science in Biology
e. College of Agriculture, Forestry, and Fishery
Bachelor of Science in Agriculture
Bachelor in Agricultural Technology
f. Institute of Information Technology
Bachelor of Science in Information Technology
g. Institute of Criminal and Justice Education
Bachelor of Science in Criminology

#### OFFICE OF GUIDANCE AND PLACEMENT SERVICES

#### **VISION**

The Romblon State University Guidance and Counseling Office envisions itself as a center that will ensure the total development of the student.

#### MISSION

The Romblon State University Guidance and Counseling Office supports the university philosophy that will engage students as capable individuals and become productive members of society.

The Romblon State University
Guidance and Counseling Office
shall dedicate itself to the
development of the students into
well-rounded and competent
professionals.

#### **OBJECTIVES**

- meet the development tasks required by education in assisting students to grow up as capable and productive members of society
- help both students and employees adjust responsibly to situations as they progress specially in today's complex society
- be an effective avenue in the attainment of the vision and mission of the university

#### **CERTIFICATE OF GOOD MORAL CHARACTER**

#### TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that **Mr/Ms.** is a year student of this university this school year and that during his/her residence here he/she is observed to have shown a Good Moral Character and has not been disciplined for any violation of the rules and regulations of this school.

THIS IS TO CERTIFY further that he/she has been cleared of all money and property accountability in this university.

This certification is issued upon the request of the party hereto this day of 20\_ for whatever legal purpose it may serve.

		,	RGC
Head,	Guidance a	nd Placement	Services

Not Valid Without the University Seal





## ROMBLON STATE UNIVERSITY Guidance and Placement Services

Odiongan, Romblon

#### ANECDOTAL RECORD FORM

Name: Course/Major/Yr: Date: Referred by: Critical Incident Report	Time: t:	:	Place:
Observer Name/Signatur	re:		
Action Taken by Couns (To be filled out by GC or	selor:		
	☐ Counselo	ed w up counseling	
Date for Appointment:		Time:	
Referred to:			
Remarks:			
		Guidance Cour	nselor's Signature
			<b>U</b>



#### **ROMBLON STATE UNIVERSITY**

#### Odiongan, Romblon Guidance and Placement Services

#### PSYCHOSOCIAL HISTORY FORM (Revised)

Name			_	
Date				
Course:	_			
Status of Enrolment (Please Check One):	-	Old Shifter Returnee	Transfere	e
Background Information				
Address				
Mobile #				
Permanent Address				
E-mail Address				
Religion	Sex Hei	ght		
WeightAge				
Date of birth				
Place of birth				
Name of Guardian		Relationship		
Address				
Current Job/ Work	Duratio		Salary	
Name of Spouse				
Occupation				
Other sources of income				
Referred by	Pos			
Health insurance				
Treater insurance				
Civil Status □ Single □ Married □ A	Annulled □Legally	y Separated □D	vivorced	
Structure of Family:	Extended			
Father's Name:	Occ	supation:		
Mother's Name:				
No. of Brother:	No. of Sister:		Birth order:	First
MiddleLast				_
Description of mother				
Description of father				
Description of home life				

Family's attitude toward substance abuse Current relationships with parent Close ☐ In Conflict ☐ In Conflict Current relationships with siblings ☐ Very Close Close ☐ In Conflict Current relationship with spouse Close Current relationships with children ☐ Very Close Close ☐ In Conflict Marital Status of Parents Living together and here in Philippines \_Living together but one working abroad; who? \_\_\_\_\_ \_\_Living together but both are working abroad; where? \_\_\_\_\_ \_Separated without having other families Separated with other families Siblings enrolled in RSU: NAME COURSE YR. LEVEL 1. 3. Number in household\_\_\_\_\_ Head of household\_\_\_\_\_ Financial Status of Parents (Total Annual Amount Income) \_\_\_\_\_Below Php 60,000 Php 60,001-Php 100,000 Php 100,001-150,000 \_\_\_\_\_Php 150,001-above III. **Health History** Current health problems: ☐ Asthma ☐ Congenital Heart Disease ☐ Hepatitis A/B ☐ Tuberculosis ☐ Diabetes ☐ Goiter ☐ Epilepsy Others, please specify: Physical handicaps Serious illness/surgery **Current medications** 

History of drug abuse in family

IV. Educational Background:

IV. Ladeati	Onar Backgrou			HIGHEST	INCLUSIV	/E DATES	
							CCHOLARCHIR/
				GRADE	OFATTE	NDANCE	SCHOLARSHIP/
			YEAR	(if not			ACADEMIC
	NAME OF	DEGREE/	GRADUATE	graduated			HONORS
LEVEL	SCHOOL	COURSE	D	)	From	То	RECEIVED
Elementary							
Junior High							
School							
Senior High							
School							
Vocational/							
Trade School							
College							

V. Employment history:

INCLUSI	/E DATES				SALARY	
		POSITION	DEPARTMENT/ AGENCY/ OFFICE/	MONTHLY	GRADE AND STEP	STATUS OF
From	То	TITLE	COMPANY	SALARY	INCREMENT	APPOINTMENT

#### VI. Alcohol and substance use information:

Areas	Drugs	Alcohol	Cigarette	Others
Age of First Use				
First Contact				
Frequency of Use				

Number of times in detoxification centers		
Mental hospitals and/or state hospitals		
(for substance-abuse-related offenses)		
Hospital (for medical attention)	Shelters	
Attempts to stop substance abuse		
Support groups attended		
Attended suicides		
Reason for Using Alcohol/ Substance/ Cigarettes  Peer Pressure		
Family Problem		
Personal Problems		
Financial Problems		
Others, please specify:		

Other	Relevant Info	ormation	
a.	Interests		
		Subject:	
		Activities: Performing Arts: DramaComedy	Singing
		Dancing	
		Creative Arts:PaintingDrawing	
		PhotographySculpting	
		· <del></del>	Writing
		Club Membership:	
nistered	l by:		
	a.		Subject: Activities: Performing Arts: Drama Comedy Dancing Drawing Drawing Photography Sculpting Dration Club Membership:

#### GENDER AND DEVELOPMENT OFFICE

GENDER AND DEVELOPMENT OFFICE ROMBLON STATE UNIVERSITY

Odiongan, Romblon Tel.: (042)567-6281

Complainant's Intake Form/2014

Date: _								
Time: _								
A.	PEI	RSONAL INFORMATION						
	1.	Full name of Complainant:						
	2.	Age:						
	3.	Sex:						
	4.	Civil Status :						
	5.	Present Address :						
	6.	Permanent Address:						
	7.	Mobile noLandline no						
	8.	Name of School last attended:Course/Degree:						
	9.	Classification (please check)						
		☐ Student ☐ Faculty ☐ Administrative Personnel ☐ Others						
		College/ Institute/ Unit: Campus:						
В.	со	MPLAINANT'S STORY (attachment)						
	De	scribe in detail the incident that happened including the date(s) and name(s) of						
	pei	rsons involved						
	Res	spondent's Name: Affiliation:						
	Res	spondent's Age: Address:						
C.	OP	TIONS TO PROCEED:						
		□Face-to-face conference with a mediator (to pacify both parties, come up with						
	_	agreements and prevent other conflicts)						
		□Individual counseling session (to support the healing/mediation process) □File formal complaint (if legal actions need to be undertaken)						
		thers (please specify):						
D.	——	HERE DID YOU HEAR ABOUT THE GENDER AND DEVELOPMENT OFFICE?						

□Student Orientations □Flyers/leafle	ets/ads	□Word of mouth	□Others
<del></del>			
Complainant's Signature		R	ecorded by:
	Copy 1	urnished: 🗌 Dear	ı 🗆
Faculty/Instructor	seling Of	fice	
	COMP	LAINANT'S NAME A	ND SIGNATURE

#### **SUPPLY FORMS**



## **BIDS AND AWARDS COMMITTEE**

Website: www.rsu.edu.ph

Tel No. (042) 567 - 5273/5859/6234

Tele Fax No. (042) 567-5270

REQU	JEST FOR QUOTATION
P.R. No	
	Quotation No Date:
Company Name:	
Address:	
Conditions and Eligibility Requirement delivery and submit your quotation	price on the item/s below, subject to the General onts for the Bidders, stating the shortest time of the on duly signed by your representative not later than in the afternoon in the return envelope attached Very Truly Yours
	MARIO A. FETALVER, JR. Ph.D. BAC, Chairperson

#### BIDS & AWARDS COMMITTEE (BAC) Romblon State University Odiongan, Romblon

Sir,

Item	Description	QTY	Estimated Unit Cost	Estimated Cost
	Delivery Period: Warranty: Price Validity: ter having carefully read accepted your General G		, I/We quote y	
	Printed Name / Signature			
	Tel. No. / C	Cellphone	No	
	e-mail Add	ress		
	Date:			

#### **Terms & Conditions:**

- 1. All entries must be type-written.
- 2. Delivery period within 15 calendar days.
- 3. Warranty shall be for a period of six (6) months for supplies and materials, one (1) year for equipment, from the date of acceptance by the procuring entity.
- 4. Price validity shall be for a period of three (3) months.
- 5. PhilGEPS Registration Certificate shall be attached upon submission of the quotation.
- 6. Bidder shall submit original brochures showing certifications of the production being offered.
- 7. Payment shall be made after the inspection.
- 8. Deliver items at Supply Office, Romblon State University, Odiongan, Romblon (042-567-5375)

#### **CHECKLIST OF ELIGIBILITY REQUIREMENTS FOR THE BIDDERS:**

The Eligibility Envelope shall contain the following:

- 1. Registration certificate from the Securities and Change Commission (SEC), Department of Trade & Industry (DTI) business Name Registration for sole proprietorship, whichever may be appropriate under existing laws of the Philippines.
- 2. Valid and current Mayor's permit/Municipal/City License where the principal place of business of the prospective bidder is located.
- 3. BIR Registration, which contains the Taxpayer's Identification Number (TIN).
- 4. Latest audited Annual Financial Statement (AFS), stamped and received by the BIR or its duly accredited and authorized institutions, for the immediately preceding the calendar year showing among others the total current assets and current liabilities.
- 5. Certificate of PhilGEPS Registration.

Note: Submitted documents must be properly authenticated.

<u>The Romblon State University through its Bids and Awards Committee (BAC) invites the suppliers or distributors for "Procurement of Information Technology Equipment & Supplies"</u>

ABC: Php 72, 200.00

1 (One) Unit Desktop Computer (Core i5 processor (5MB Cache, 3.16GHz uo to
3.30GHz)LGA1150 socket B85M-G LGA 1150 4th gen maTX Motherboard 4GB DDR3 1333/PC
10600 DIMM Memory RC-K281-KKN1 CPU Casing with Power supply Internal Optical Drive Y500
removable DVD Burner DB36 Spinpoint F1 1TB(HD103UJ/SJ) SATA 3 Hard Disk USB Mouse and
Keyboard Combo, AVR 18.5" Glossy LED Monitor

2 (Tw0) Units Steel cabinet Lateral 4 Drawers (Heavy Duty)
20 (Twenty) pcs Monobloc Chairs

#### Terms & Conditions:

- 1. All entries must be type-written.
- 2. Delivery period within 15 calendar days.
- 3. Warranty shall be for a period of six (6) months for supplies and materials, one (1) year for equipment, from the date of acceptance by the procuring entity.
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- 3. BIR Registration, which contains the Taxpayer's Identification Number (TIN).
- 4. Latest audited Annual Financial Statement (AFS), stamped and received by the BIR or its duly accredited and authorized institutions, for the immediately preceding the calendar year showing among others the total current assets and current liabilities.
- 5. Certificate of PhilGEPS Registration.

Note: Submitted documents must be properly authenticated.

Published Date: June 2, 2016 Closing Date: June 9, 2016 Pre-bid: June 3, 2016

#### OFFICE OF STUDENT AFFAIRS

RSU-OSAS FORM NO. 6 Revised form 2016
CONTINGENCY ASSISTANCE FUNDS FOR STUDENTS (CAFUS)

(Application Form)

Application No		Date o	of Filing		
Type of Loan:	[] New		] Renewal		
APPLICATION INFORMATION  Name:	l:				
Last		First		Middle	
Contact No.:	<del></del>				
Name of College:					
Home Address: Present Address:					
Signature over Printed Name Of Endorser	<u> </u>	•	e over Printed Na rent/Guardian	ame	
	Signature of A	pplicant			
CREDIT INFORMATION:					
Amount Applied for:			(P	)	
pesos					
Purpose of Loan:					
Mode of Payment: [ ] Lum	o sum	[ ] Installmer	nt (monthly/bi-m	onthly/weekly)	
LOAN IN-CHARGE ACTION:					
[ ] Approved					
	Dean of Stud	ent Affairs			
COMPUTATION OF LOAN PP	ROCEEDS:				
Amount of Loan Less:			, P		
Filing Fee	Р				
Surcharge (2%) per mo	nth				
NET PROCEEDS:			P		
			P		

**Certified Correct:** 

	Fund Cus	todian
FUND RELEASE:		
Approved for release on the	day of	,20
Date Released:		
Dean of the	Student Affairs	
ACKNOW	LEDGEMENT	
I acknowledge to have received the amount of		
(P) from		
from the Contingency Assistance Fund for Students		
PROMISS	SORY NOTE	
FICOMISC	SORT NOTE	
Date Granted:		
Amount		
<del></del>		for value
received I/We promised to pay jointly and seve	•	_
•	Odiongan, Romblon the (P), Philippine Currency,	sum of
at the rate of	(F	with interest
(P) pesos from the date hereo	f. until paid. according to the follow	vina pavment
schedule.	, , ,	017
DATE LUMP SUM /	INSTALLMENT A	MOUNT
<del></del>	<del></del>	· · · · · · · · · · · · · · · · · · ·
	<del></del>	

In case of default in the above stated amount as it falls due, the said amount shall immediately become due and demandable.

In case o wilful negligence in the payment of this obligation, the borrower shall be subjected to disciplinary measures to be imposed by the Dean of Student Services Office and shall pay jointly and severally one percent of the amount per surcharge. Any delinquent borrower shall lose the right to avail the Contingency Assistance Funds for Students (CAFUS).

For failure to pay my/our loan on time due to emergency reasons, I shall notify the Dean of Student Services in writing, stating reasons thereof. I understand that wilful/deliberated non-payment of my loan shall cause the with holding of my graduating documents/credentials from the concerned of the college.

Signature over Printed	Name of Applicant
Signature over Printed Name of Endorser	Signature over Printed Name of Parent/Guardian
Address	Address
Contact Number	Contact Number
SIGNED IN THE PI	RESENCE OF:
Signature over Printed Name of Witness	Signature over Printed Name Witness
Address	Address
Contact Number	Contact Number
OSAS FORM NO. 12 (Revised) #	

#### **ACKNOWLEDGEMENT NOTE**

I	of	acknowledge
(Name)	(C	College)
I understand that I violated sch	(Violation/misconduct) ool rules and regulations and I prom	nise to strongly resolve my ways and
do better next time. Should I co	ommit the same violation I am willin	g to be given a much higher sanction
corresponding to my next offer	nse. I sincerely ask for consideration	and chance to do better. In truth
hereof, I hereby sign this agree	ment this	
	(Date)	
Attested:	(Name)	
(Guidance Counselo	or)	Dean,

#### ESTER L. FORLALES, Ph.D.

Director, Student Affairs & Services

	DATE
DR. ESTER L. FORLALES Director, Student Affairs & Services This University	
This offiversity	
MADAM:	
Greetings!	
I noticed/heard that the(Unit/college/in	is in need of a
student assistant. In connection with this, I	
student would like to (Course & year)	to apply as Student Assistant in the said
(Course & year)  College/Unit to	<del>.</del>
Attached herewith is my registration form an reference.	nd schedule of vacant hours for your
Thank you for considering my application.	
	Respectfully yours,
	Signature over printed name
Recommending Approval:	
In-charge person	
Ammunicadi	
Approved:	

ESTER L. FORLALES, Ph.D. Director, Student Affairs & Services



# Republic of the Philippines ROMBLON STATE UNIVERSITY OFFICE OF STUDENT AFFAIRS & SERVICES



Odiongan, Romblon

Tel. No. (042) 567-5273 Website: www.rscsystem.com Telefax No. (042) 508-3174

#### APPOINTMENT OF STUDENT ASSISTANT

DATE:		
ТО:		
This office is pleased to inform	you that your application as Student Ass	sistant
is approved effective	at (office/unit)	Be guided

- 1. Report to your Supervisor on agreed schedule of work. (4 hours/day);
- 2. Submit to this office Daily Time Record and SA Payroll on or before the last working day of every month;
- 3. Report any problems encountered about your work to OSAS director; and
- 4. Attend meeting called by office of OSAS.

ESTER L. FORLALES, Ph.D. DIRECTOR, OSAS

Copy furnished: VPAA Work Supervisor

#### **AUTHORIZATION**

Romblon State University Odiongan, Romblon
 Date
DR. VIRGINIA D. KIATE Director IV CHED Regional Office IV-B (MIMAROPA) HEDC Bldg., C.P. Garcia Avenue UP Diliman, Quezon City
Madam:
This is to authorize of Romblon State University to be my representative to claim my financial benefit for the from Congressional Scholarship Program Attached is a photo copy of my school ID to support such claim. Thank you very much.
Respectfully yours,
Congressional Scholar



#### Republic of the Philippines

#### State Universities and Colleges

#### ROMBLON STATE UNIVERSITY



Main Campus Liwanag, Odiongan, Romblon

#### OFFICE OF STUDENT AFFAIRS & SERVICES

#### SCHOLARSHIP AND ASSISTANTSHIP PROGRAM

#### A. Goals and Objectives

- 1. To assist students who generally belong to the "poor but deserving" group to find ways and means of financial support (through scholarships and grants) for educational purposes.
- 2. To provide assistance to students who are wishing to apply for a student financial loan.
- 3. To scout for possible scholarships grantors (private grantors) to deserving students.

#### B. Personnel

The Director of Student Affairs and Services Coordinator of Scholarships and Grants reports directly to the Campus Administrator.

#### C. Services

- 1. Take charge of different scholarship and educational grants offered to students either by College, the National Government or by any interested individual, group of persons or private company.
- 2. Disseminates information on possible scholarships slots.
- 3. Prepares and implements the Memorandum of Agreement between the grantor and the College.
- 4. Conducts the screening of interested students wishing to avail of the scholarships grant.
- 5. Undertakes the processing of scholarship papers of the students.
- 6. Take charge of the Student Assistantship Program and Student Financial Assistance.

#### D. Scholarship Application Procedure

- 1. Fill up the application forms available at the Office of Student Affairs & Services.
- 2. Present the following together with the duly accomplished application forms:

- ➤ Photocopy of high school card (for freshmen applicants) or rating slip from the Office of the Registrar (for sophomore to senior students):
- Photocopy of present registration form:
- ➤ Photocopy of present class cards which shows the qualified grade point average and no grade in any subject below 2.5 (for sophomore to senior students).
- 3. Wait for the announcement of the schedule for interview.

#### E. Student Assistantship Program

- 1. This program is designed to train students in the different facets of the work place and at the same time expose them to first-hand experiences which can help broaden interpersonal relationships.
- Any bonafide student of the College who stayed in the College for at least one school year and whose schedule of classes allows for four consecutive hours of free time, if interested and willing, could apply for the Student Assistantship Program.
- 3. The College compensated the services rendered by the Student on a fixed rate as determined by the Board of Regents.

#### **E.1. Student Assistantship Application Procedure**

- 1. Present the current registration form and duly accomplished application form which can be obtained from this office.
- 2. Be available for the scheduled interview and testing.
- 3. Report to the Office of Student Affairs & Services to follow-up the application.

#### F. Student Financial Loan Program

- 1. Students may apply for Student Loan. The loan may be used for payment of school fees, medical purposes, projects and other emergencies.
- 2. The loan with a minimum interest is payable either in full or by installments and should be settled one month before the end of the semester when the student obtained the loan.
- 3. A student needs a guarantor from the faculty or administrative staff and/ or his/her parents before the loan can be granted.
- 4. The loan is only available on a first-come-first serve basis with preference to students from low-income families, as there is only limited number of students who can be served for this purpose.

## G. Rules and Guidelines on Barangay Scholars (CHED Order No. 62, s. 1997)

**G.1.** Coverage- The study grant for Barangay Officials and their legitimate dependents (SGP-BOLD) by virtue of Res. No. 98, s. 1991 by CHED shall be limited only to maximum of two (2) qualified and deserving children of Barangay Officials including Barangay Tanods and members of the Lupong Tagapamayapa during incumbency of the aforesaid officials. The grantees shall enjoy free tuition and matriculation ONLY; however, they shall shoulder the miscellaneous and other school fees as prescribed by the institution.

#### G.2. Qualification of Applicants- A candidate for a study grant must:

- **2.1.** be child of a Barangay Official/Tanod/or a member of Lupong Tagapamaya as certified by the Barangay Chairman and /or appointment of Barangay Officials/SK Officials.
- **2.2**. be not more than 12 years of age at the time of his/her application.
- **2.3**. be a high school graduate whose average is 80 or higher.
- **2.4**. have passed the entrance examination of the college.
- **2**.5. be financially incapable to pursue a college education and whose parents annual income does not exceed 72, 000.00.

## G.3. Required Documents upon Enrolment-(NO documents presented will mean forfeiture of their privilege as Barangay Official)

A certification from the Office of the Mayor that the applicant is a child/children of the Barangay Official, Income Tax Return (ITR) of prents certified by the BIR Official (Xerox copy only) Registration form for evaluation of units/subjects taken.

#### G.4. Conditional Assistance

A student grantee shall:

- a. Carry full semester load prescribed in the approved curriculum.
- b. Finish his course within the prescribed course duration.
- c. Maintain at least a passing grade in all subjects enrolled.

He/She must not be enjoying any scholarship or study grant at time of application. The study grant shall be limited to not more than two (2) beneficiaries

for a given term. Shifting the course maybe allowed after getting approval from the Registrar.

Transferring from one school to another and approval thereof by the registrar are allowed under justifiable persons.

Dropping of subjects should be approved by the Registrar.

Incomplete Grades should be completed during the semester or summer immediately.

#### G.5. The Study grant will be terminated on the following ground:

- a) Scholastic deficiency
- b) Falsification of official
- c) Transfer of school and shifting of course without prior approval to the School Registrar.
- d) Membership/participation in any subversive organizations.

Prepared by:

**ESTER L. FORLALES, Ph.D.**Director, Student Affairs & Services

Noted:

ELVIN F. GAAC, Ph. D.

Vice President for Academic Affairs



#### Republic of the Philippines ROMBLON STATE UNIVERSITY **OFFICE OF STUDENT AFFAIRS & SERVICES**



Odiongan, Romblon

Tel. No. (042) 567-5273	Website: www.rscsystem.com	Telefax No. (042) 508-3174
DATE		
DR. ESTER L. FORLALES Director, Student Affairs & Services This University		
MADAM:		
Greetings!		
I noticed/heard that the	is	in need of a student assistant.
r e e e e e e e e e e e e e e e e e e e	(unit/college/institute)	
In connection with this, I	(Name)	,
		as Student Assistant in the
(Course & year)	student would like to apply	as Student Assistant in the
said College/Unit to		
(purpose)	<del></del> ;	
	tration form and schedule of vacant h	ours for your reference
Thank you for considering my		ours for your reference.
Thank you for considering my		D (C.1)
		Respectfully yours,
	S	ignature over printed name
	Cn #·	
Recommending Approval:	Ср #	
2 11		
In-charge person		
Approved:		
ESTER L. FORLALES, Ph.D.		
Director, Student Affairs & Se	ervices	

#### LIBRARY



Attach 1x1 ID
Picture here

Attach 1x1 ID Picture here	APPLICATION FORI	M FOR LIBRARY	CARD Date
Name:			
Last Name	Given Name	M.I.	-
Course:			_
Student ID number:	Year of Enti	ry:	_
Parent/Guardian:			<u>-</u>
Address:			
Contact Number:	E-mail address:		-
=	e and liable for all the items borrowe form to the rules and regulations of ons of the library.	•	_
Would you like the library to lam	inate your card? Yes	No	
Applicant's Si	 gnature	Library Staff's S	

#### **BORROWER'S SLIP FOR FACULTY AND NON-TEACHING PERSONNEL**

Borrower's name:	
Position:	
College/Department: _	

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CALL	TITLE	AUTHOR	ACCESSIO	DATE	DUE	BORROWER'S	REMARK	LIBRAR
NUMBER			N NUMBER	BORROWED	DATE	SIGNATURE		Υ
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# BORROWER'S SLIP FOR STUDENTS COLLEGE Date:

BORRO WER'S NAME	CALL NUM BER	TITLE	ACCESSION NUMBER	DATE BORROWED	DUE DATE	BORROWER' S SIGNATURE	REMARK	LIBRARY STAFF'S SIGNATURE



#### **APPLICATION FORM FOR ADMISSION**

### ROMBLON STATE UNIVERSITY OFFICE OF ADMISSION

Brgy. Liwanag, Odiongan, Romblon

#### APPLICATION FORM FOR COLLEGE ADMISSION

	ATTECA	For School Yea				
		[ ] First Ser	n [ ] Second Se	m [] Summe	er	
		OR Number: _	Applica	tion Slip No.: Date:		Date:
NAME OF APPLICANT:						
	(SURNAME)		GIVEN NAME)			
Home Address:	Mobile No :		Er	mail:		
Citizenship:	Nioulie No	on:	DI	Civil S	Status:	
Date of Birth:	Plac	e of Birth:		CIVIL	Gender: [ ]	Male [ ] Female
Father's Full Name:		• or Birui	Occupat	ion:		mare [] I emare
Mother's Full Name:			Occupat	ion:		
Family Average Annual Income:						
High School Attended:						
School Address: Course Preference: (1st choice)		and	Y	ear Graduated:		
Course Preference: (1 <sup>st</sup> choice) Why do you want to enroll in the co	11 (	(2 <sup>nd</sup> choice)		(3	Bid choice)	
abide by and comply with, all the ru am enrolled. I fully understand that my admission.	les and regulation	s laid down by co	ompetent authorit	ties of the Univ	versity and of	
				A	Applicant's S	Signature over Printed Nam
	Do not write	helow this line				
Required Documents to be submitted	d upon enrollment	: (2 copies each)				
		a 11 a				
[ ] Duly accomplished application for [ ] Honorable Dismissal/Certificate [ ] Recent 2" x 2" photo [ ] Accompl [ ] Non-refundable filing fee of Php [ ] Interview[ ] Physical/medical examples of the property	of Good Moral Chaish application for 100.00[] Aptitude/	aracter[] NSO B m for College Ac	Report Card irth Certificate (p Imission	photocopy)		
Documents Received by: Signature over	er Printed Name/Da	_Checked by: _ ate Sig	Director, Actual Direct	dmission_ ed Name/Date		
APPLICATION #	OR#	Date:	Amount	:: Php		
APPLICATION # Te	esting Center:	Time:	Tes	st Result		

NOTE: Credentials submitted in support of the application become the property of the school and will not be returned to the applicant

RSU Admission Form Approved by Academic Council February 20, 2015

## Rombion State University Odiongan, Rombion OFFICE OF ADMISSION

OFFICE OF ADMISSION						
To: The Medical Officer/Guidance Office This University						
SIR/MADAM:						
I am pleased to forward herewith the requirement for Admission in Univers		s to undergo Oral Te	st and Medical E	xamination as		
NAME	HIGH SCHOOL GRADE	ADMISSION TEST RESULT	INTERVIEW RESULT	TOTAL RATING		
1.	GRADE	RESOLI	RESOLI	KATING		
2.						
3.						
4.						
5.						
Please send to this Office the results	for endorsement	to the College Dean	for enrolment			
Very truly yours,						
MARIFE M. GARCIA, Ph.D.						

#### Republic of the Philippines ROMBLON STATE UNIVERSITY Odiongan, Romblon OFFICE OF ADMISSION

Endorsement Form
To:
College of Engineering
College of Education
Institute of Information Technology
College of Arts and Sciences
College of Agriculture, Fisheries and Forestry
College of Business and Accountancy
Institute of Criminal Justice Education
Sir/Madam:
Please be informed thathas passed all the requirements for the
course and is eligible for Admission in College/Graduate Studies Program
Please extend needed assistance for enrolment
Very truly yours,
MARIFE M. GARCIA, Ph.D.  Dir. Admission, Accreditation and Faculty Evaluation

#### Prepared and Submitted by:

MARIFE M. GARCIA, PhD

Director Admission, Faculty Evaluation and Accreditation

Romblon State University

Odiongan, Romblon

Email address: <u>mgarciaphd4041@yahoo.com</u>

September 15, 2016

Reviewed by:

ELVIN F. GAAC, PhD

Vice President for Academic Affairs Quality Management Representative

Date: 17 February 2017

Approved by:

ARNULFO F. DE LUNA, PhD

Chairperson, Academic and Administrative Council

SUC President II

The RSU ACADEMIC and ADMINISTRATIVE COUNCIL

Resolution No: 90 series of 2017

Date: 24 February 2017